

Cabinetry Limited Lifetime Warranty



Thank you for your purchase. Demetra Cabinetry, Inc. warrants our cabinetry to the original purchasing consumer its parts and products to be free of substantial defects in materials and workmanship from the original date of purchase under normal home use (proof of purchase is required). This warranty is only applicable to products used in residential applications under normal use within the United States.

Demetra Cabinetry reserves the right to decide to repair or replace any part or product that proves to have substantial defects in workmanship or materials, or Demetra Cabinetry will provide an equivalent replacement product. Demetra Cabinetry is constantly evolving and improving our products, we reserve the right to change specifications in design, materials, etc. without notice and with no obligation to retrofit products previously manufactured by us.

Due to the natural composition of wood, it is common that color change will occur over time from exposure to environmental conditions including and not limited to: sunlight, moisture, household cleaners, smoke, etc. Many environmental factors affect the shifting or mellowing of the wood as well. These processes often add to its natural beauty. Wood joints may eventually have visible cracking around the joint area and are not considered defects and are not warranted. Variations in color and characteristics are not considered imperfections or defects and are not warranted. New and/or replacement or repaired parts may not match display samples and/or existing cabinets. Replacement parts are subject to availability, and may differ from those originally supplied.

Thermo-Foil, Laminate, Acrylic and Custom Color cabinet doors, drawer fronts, paneling, and trims will be covered with a five year warranty from the date of receipt unless otherwise stated by the manufacture's separate warranty. Thermo-Foil has a five year warranty but we cannot guarantee the exact foil color or door profile if some products become discontinued. Demetra Cabinetry, Inc. warrants these cabinet's internal components and hardware for life.

This warranty includes manufacture defects and excludes coverage for damage resulting from misuse, accidents, lack of reasonable and necessary maintenance and service, normal wear & tear, environmental conditions, humidity absorption, or mold. This warranty also excludes coverage for improper installation, unauthorized repair, alteration, and modification of the product, hardware, or any products used or installed in connection with cabinets, such as countertops, appliances, etc. This warranty does not cover, labor expenses, uninstalling it, or installing any material or parts, indirect, incidental, special or consequential damages from weather.

Damage caused by transportation, storage or exposure to excessive temperatures are also not covered. No installer, retailer, distributor, agent or employee of Demetra has the authority to alter the obligations or limitations of any Demetra warranty.

In the event you experience a warranted product defect, please email or write to Demetra with a description and photo(s) of the claim. Proof of purchase are required for replacement or repair.

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THERE ARE NO IMPLIED WARRANTIES EXTENDING BEYOND THE TERMS OF THIS WARRANTY. Demetra SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES. Some states do not allow limitations or exclusions of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights; you may have other legal rights which vary from state to state. This warranty is not transferable and is effective for purchases after January 1, 2012. Warranty terms are subject to change **without notice**.